

LAW OFFICE OF
ALBERT G. AARON
817 ST. PAUL STREET - SUITE 101
BALTIMORE, MARYLAND 21202
410 - 685-8264
FAX: 410 - 783-0413

March 15, 2005

Mr. Mike Cohn
SI Restoration
2340 Monumental Avenue
Baltimore, MD 21227

Re: Unit 2408, The Towers at Harbor
Court

Dear Mr. Cohn:

It was so glad to meet you in person this morning. After so many phone conversations, it was nice to put a face to the voice.

After learning of the water damage while I was away, I was frantic imagining all kinds of horrors. When I returned, your crew had already started by tearing down the ceiling and placing the dehumidifiers and other equipment in place. I did not have the opportunity to meet that crew.

This letter is to commend you and your crew on a great job. I met Marlin. He was so nice and he put me at ease. I met Orlando and another gentleman who actually did the ceiling repair and the painting. I do not know the other gentleman's name. I wanted to be sure to commend these workers. They were most professional and diligent. They were all gentlemen and did a great job.

You should be very proud of your crew. They are all great. They put me at ease and after taking a few deep breaths, I could see the light at the end of the tunnel. My blood pressure started to get back to normal and I was able to relax knowing that I was in very capable hands.

You can be sure that I would recommend SI Restoration to anyone that should ever be put into the unfortunate circumstance that I was.